## **Quality Policy**



At SRL Traffic Systems Limited, our goal is to maintain the status of the recognised leader for innovation and excellence in temporary Intelligent Transport Systems (ITS). This is underpinned by a strong, quality-focused experience built on our values of operational excellence, culture, integrity, and continuous improvement. We have established and communicated quality objectives which are aligned with our long-term commercial strategy.

This Quality Policy forms part of our integrated management system and is supported by robust systems and resources to ensure that all equipment provided is safe, inspected, maintained, tested, and fit for purpose in accordance with our procedures and the requirements of ISO 9001:2015.

**Clients** Strengthening client relationships and fostering repeat business by:

- o Maintaining the knowledge, processes & systems necessary to meet client requirements.
- o Actively seeking, understanding, and addressing client feedback.
- o Enhancing client fulfilment through continuous improvement and a right-first-time approach.
- o Delivering products & services that meet or exceed client expectations, statutory & regulatory requirements.
- Managing all aspects of our business with diligence and in compliance with ISO 9001:2015 and our IMS.

## **Management System & Technology**

- o Identifying and mitigating risks to ensure product and service conformity.
- o Promoting an integrated remote digital control offering to deliver certainty and differentiate SRL products.
- o Leveraging technology to drive operational efficiency and ensure consistent quality.
- o Sharing accurate, timely information with stakeholders throughout the product lifecycle.
- Capturing and applying lessons learned to drive continuous improvement.
- o Reviewing and enhancing our management systems in a structured and proactive manner.

## **People**

- Ensuring competent resources are available at the right time and place.
- Promoting understanding and application of our management systems among all employees.
- o Empowering employees to contribute to continuous improvement and customer satisfaction.
- o Fostering a right-first-time mindset through experience, innovation, and operational excellence.
- Every employee has a role to play in upholding our quality standards and contributing to our shared success

## **Supply Chain**

o Collaborating with interested parties and supply chain partners to meet quality requirements and deliver value.

The Board of Directors are fully committed to ensuring this policy is implemented and maintained in compliance with all relevant specification, standards and procedures.

This Quality Policy Statement is reviewed annually.

Chris Riley - Chief Operating Officer

Dated: 22<sup>nd</sup> October 2025

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1.3	October 2025	Chris Riley	October 2025